

Client Matter No. 80168.0226  
Via Facsimile

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/779,147

Application of: Scott D. Ritche

Filed: February 8, 2001

Art Unit: 2151

Examiner: Phillips, Hassan A.

Attorney Docket No. P5663

For: AUTOMATED SERVICE SUPPORT OF  
SOFTWARE DISTRIBUTION IN A  
DISTRIBUTED COMPUTER NETWORK

Confirmation No.: 4221

Customer No.: **32658**

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AMENDMENT

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the office communication mailed April 21, 2004, please  
amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which  
begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

INBO - 80168/0226 - 155046 v1